

CORONAVIRUS-INFORMATION

Rules for visitors and accompanying persons (valid from 25 May 2020)

Following adoption of the NRW Coronavirus Safety Regulation, hospitals are now obliged to impose strict rules for people visiting patients. This is to ensure the safety of our patients and staff. The rules and requirements for each visit include:

1. Limited access

Visitors may only access our premises via the main entrances to the respective buildings. All visitors must report to the control points set up there. Masks covering the mouth and nose must be worn in all areas of the hospital.

2. Visiting hours

With immediate effect, patients may only receive visitors during the following hours:

1 pm to 2:30 pm

3. Number of visitors

Each patient may receive no more than one visitor per day. The basic rule at UHD is: 1 x 1, so only one accompanying person is permitted per patient.

4. Visitor checks: Does the visitor have any symptoms of illness?

Before entering the building, each visitor must answer a number of questions regarding their health on a visitor card. If any symptoms of illness are identified during these checks, you will be unable to visit the patient at that time, and you will have to leave the UHD premises. The visitor cards must be handed over on the wards/in the outpatient clinics, and are temporarily archived for documentation purposes. Details regarding data protection can be found posted at each control point and on the visitor card. The questionnaire is also available on the UHD website, and can be completed at home before visiting the hospital.

5. Visitor register

According to legal requirements, the name of each visitor must be entered into a visitor register, so that chains of infection can be traced as needed.

These visitor lists are compiled on the wards at the nurses' stations. Visitors must report to the nurses on the ward/in the outpatient clinic with their completed visitor card **BEFORE** entering the patient's room. The nurses then enter the name of the visitor into a register and assign it to the visited patient. Details regarding data protection can be found posted at each control point

In certain situations and individual cases, ward staff may approve exceptions to the visitor rules.